MCIS 2.0 Project

What is the MCIS 2.0 Project?

This project will design a new case management system for Seattle Municipal Court (SMC) and replace the aging Municipal Court Information System (MCIS). In development for several years, MCIS 2.0 officially kicked off in 2016 when SMC began evaluating its options and developed a business case to secure funding. A new system could launch as early as 2021.

MCIS 2.0 will improve: accessibility to the court, the interface used by court employees, and efficiency across operations. The new system will bring a modern foundation that is more stable and flexible, increasing SMC's ability to adapt to changing user and employee needs.

Organizational change management has been integrated within the project to support court staff through the change.

MCIS 2.0 is co-sponsored by Seattle Municipal Court and City of Seattle Information Technology.

Project Timeline

Where are we on the journey? *June 2019*

A competitive solution selection process in Phase 1 resulted in the selection of Thomson Reuters (TR) as our preferred vendor. TR's case management solution is called C-Track and was the best fit for SMC. TR is proposing to integrate C-Track with cFive (focused on probation services) and SMC's current jury management system.

Project Status (June 2019)

On June 18, 2019, the Seattle Municipal Court and Thomson Reuters signed a contract formalizing our work to implement MCIS 2.0 and we will begin design and development activities in July 2019.

Stay Informed

If you exchange data with SMC or have questions about the project, contact: SMC_CMSProject@seattle.gov.
Subscribe to our newsletter: https://mailchi.mp/9e4ee515c4e9/smc_cmsnewsletter.